

Please note we do not share your information with everyone, We only share it with authorised people:-

General Practitioners, Health and Social Care, Guernsey Therapy Group, Off Island Hospitals, Social Security Department, Insurance Companies, Litigation Support, Audit Support.

Secondary Healthcare Provision – Private Patient A (Self Referral)

Patient requests a private appointment, appointment made as required, patient can be referred back to GP after assessment if appropriate

Patient Data stored on
 Medisoft – Ophthalmology
 Euroking – Maternity
 Healthy Net Connection - Colposcopy
 Rio - Children
 Diamond – Diabetes Management
 Trak – Hospital System
 Out Patient notes – Paper Records
 Practice Manager - Financial Billing

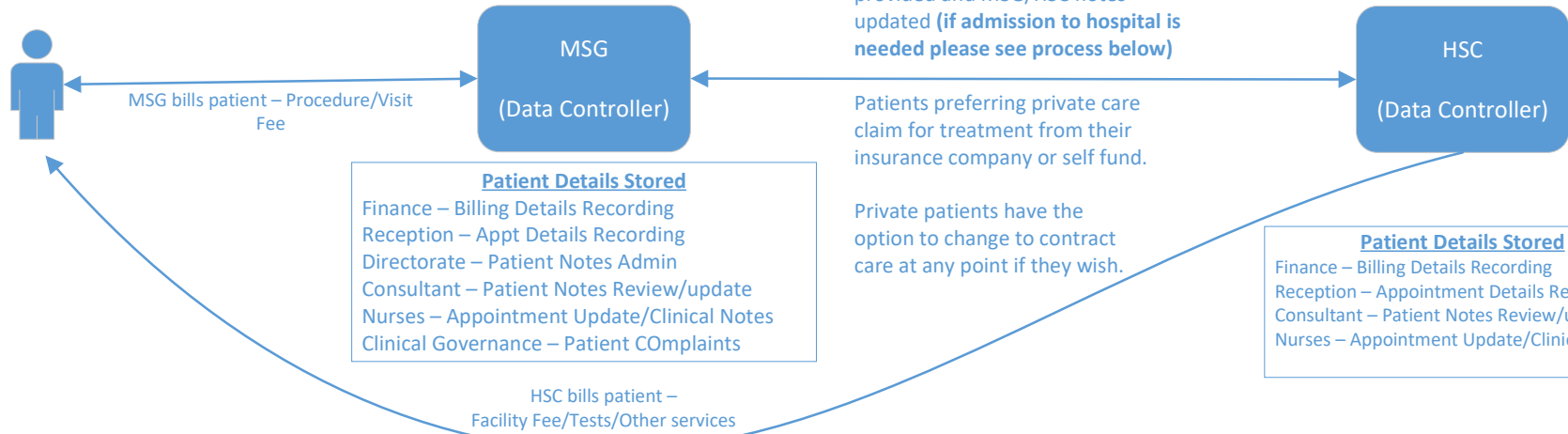
Trak – Patient notes/results
 SAP - Financial Billing
 In Patient Notes – Paper Record
 Medisoft – Ophthalmology
 Euroking – Maternity
 Rio - Children
 Diamond – Diabetes Management

If x-rays, tests, other treatment needed, requests referred to HSC

Results are received back, treatment provided and MSG/HSC notes updated (if admission to hospital is needed please see process below)

Patients preferring private care claim for treatment from their insurance company or self fund.

Private patients have the option to change to contract care at any point if they wish.



Patient Details Stored
 Finance – Billing Details Recording
 Reception – Appt Details Recording
 Directorate – Patient Notes Admin
 Consultant – Patient Notes Review/update
 Nurses – Appointment Update/Clinical Notes
 Clinical Governance – Patient Complaints

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Patient data updated on Trak care and in "Out Patient" notes held at MSG.

Hospital Admissions Process

MSG (Data Controller)

Arrangements made by MSG for patient treatment in hospital. HSC provide facilities and theatre staff. Consultants/Theatre Assistants provided by MSG.

A letter is sent by MSG to the patient and their GP confirming the arrangements, details are recorded on Trak and in "Out Patient" notes.

Contract Patients are covered under the secondary health care contract. Patients opting for private care claim from their insurance company or opt to fund the procedure themselves.

HSC (Data Controller)



Patient Looked after by HSC staff/nurses on Private Ward, DPU or other Ward at HSC. MSG consultant does ward round and is responsible for the discharge of the patient.

Patient data updated on Trak care and in "In Patient" notes held at HSC.

Billing
 Patient currently receives two bills for stay:-

- 1) From HSC to cover their stay in hospital/imaging/Xrays,
- 2) From MSG to cover the cost of the operation/procedure.